

Examination Grievance Redressal Committee

- **About**

The institute has a completely transparent Internal Examination Grievance Redressal mechanism. The function of this committee is to look into the complaints lodged by any student and solve by following a time bound process. During the orientation program, students are introduced about the Examination Grievance Redressal Committee.

- **Objectives**

Examination Grievance Redressal Committee is constituted for the redressal of the problems reported by the students of the college with the following objectives:

1. Committee is formed to keep healthy working atmosphere among students and teachers.
2. To monitor the examination and assessment process.
3. To encourage the student to express their grievances freely and frankly without any fear of being victimized.
4. To solve students' grievances related to internal and external examination.
5. To conduct house exams on flexible time for students busy in sports and cultural activities.
6. To ensure effective solution to all grievances.

Scope

The committee deals with grievances submitted about matters like issues related with assessment, date sheets, internal examination like repeated questions, missed marks, out of syllabus questions, evaluation of answer sheets etc.

- **Procedure for lodging the complaint:**

1. Students can also approach to their class In-charge and further they can contact to In-charge of Grievance Committee.
2. Students can personally approach to In-charge of Grievance Committee.
3. Students are free to put up a grievance in writing to In-charge of Grievance Committee.
4. Students, unwilling to appear itself, can drop their grievance in the complaint box.

Procedure for solving the complaints:

1. Committee reviews all the cases depending on the nature of issue and tries to solve the issue as early as possible.
2. Committee forwards the same to the concerned person for redressal.
3. Students are informed after taking necessary steps.
4. The whole process remains transparent.
5. The committee assures that the grievance has been properly solved in a stipulated time limit.



Apna
Criterion Incharge

Qto
Co-ordinator
NAAC
Govt. Bikram College of
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Dee
Principal
Govt. Bikram College of Commerce
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