# GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA ANALYSIS OF STUDENT'S FEEDBACK FORM (2020-21) (N=353)

Sr. No.	Contents	Average	Good	Very Good	Excellent
	Teacher's regularity in conducting classes	22	28	117	186
2	Maintenance of discipline in class by the teacher	10	33	128	182
3	Teacher's knowledge of subject matter	4	35	84	230
4	Teacher's ability to explain the subject matter	7	48	114	184
5	Teacher's ability to create interest in subject matter	22	67	119	145
6	Completion of syllabus in proper time by teacher	21	. 56	117	159
7	Availability of teacher after the class	20	69	116	148
8	Teacher's unbiased opinion in evaluation	32	65	125	13:
9	Teacher discusses student's problems in the class	14	51	119	169
10	Proper guidance for future prospects given by teacher	2:	1 70	105	15
11	Satisfied with your mentor (Tutor)		7 44	100	20
12	Co-Curricular activities are available	3:	3 77	112	13
13	Satisfied with College Library	1	6 49	96	19
	Proper canteen facilities are available	6		93	9
15	Girls common room is available	2	7 8	4 97	7 14
	NSS is available in the college		8 5	4 9	7 19
17	Placement cell is active in college	6	1 7	117	7 10
18	Computer Labs are well equipped	3	2 . 7	9 10	2 14
19	Anti-ragging guidelines are followed	1	3 4	3 9	3 20



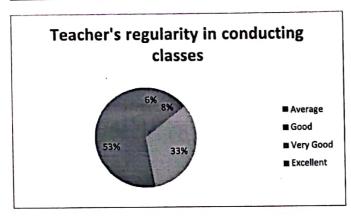
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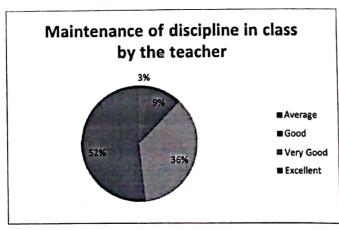
lable; - I	lable ; - 1 Teacher's regularity in conducting classes	
Criteria	No. of Students	%age
Excellent	186	53
Very Good	117	33
Good	28	8
Average	22	6



Interpretation: - it is observed that 86% students feel their teachers are regular in conducting class among them 53% feel excellent.

Table: - 2 Maintenance of discipline in class by the teacher

Criteria	No. of Students		%age
Excellent			
		182	52
Very Good		128	36
Good		33	9
Average		10	3



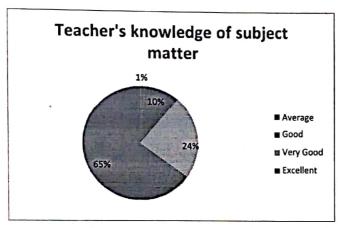
Interpretation: - it is observed that 88% students feel their teachers maintain discipline in class among them 52% feel excellent.

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Table: - 3 Teacher's knowledge of subject matter

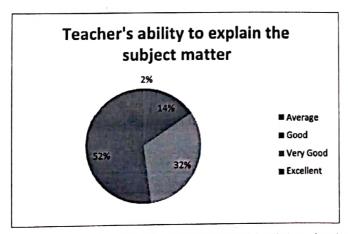
Criteria	No. of Students		%age
Excellent			
	_	230	65
Very Good		84	24
Good		35	10
Average		4	1



Interpretation: - it is observed that 89% students feel that their teacher have knowledge regarding subject matter among them 65% feel excellent.

Table: - 4 Teacher's ability to explain the subject matter

Criteria	No. of Students	%age
Excellent		
	184	52
Very Good	114	32
Good	48	14
Average	7	2



Interpretation: - it is observed that 84% students feel that their teachers have ability to explain the subject matter among them 52% feel excellent.



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 Table : - 5 Teacher's ability to create interest in subject matter

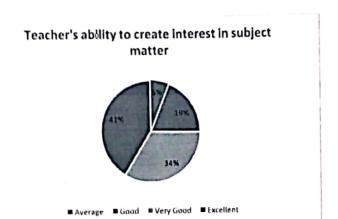
 Criteria
 No. of Students
 %age

 Excellent
 145
 41

 Very Good
 119
 34

 Good
 67
 19

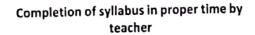
 Average
 22
 6

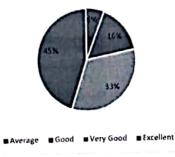


Interpretation: - it is observed that 75% students feel that their teachers have ability to create interest in subject matter among them 41% feel excellent.

Table: - 6 Completion of syllabus in proper time by teacher

	No. of Students	l	%age
Excellent			
CACCHE		159	_ 45
Very Good	_=	117	33
Good		56	16
Average		21	6
WAGINE			





Interpretation: - it is observed that 78% students feel that their teachers complete the syllabus in proper time among them 45% feel excellent.



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Table: - 7 Availability of teacher after the class

Criteria	No. of Students	%age
Excellent		
	148	42
Very Good	116	33
Good	69	19
Average	20	6

Availability of teacher after the class



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 75% students feel that their teachers are available after the class among them 42% feel excellent.

Table: - 8 Teacher's unbiased opinion in evaluation

Criteria	No. of Students		%age
Excellent			
		131	37
Very Good		125	35
Good		65	19
Average		32	9

Teacher's unbiased opinion in evaluation



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 72% students feel that their teachers have unbias opinion in evaluation among them 37% feel excellent.

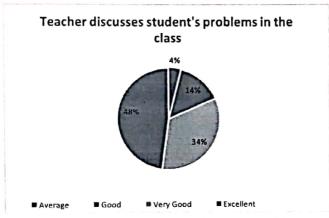


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Table: - 9 Teacher discusses student's problems in the class

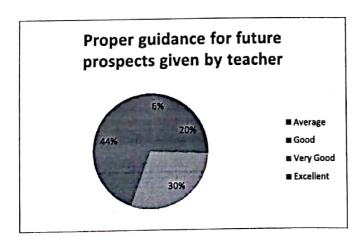
Criteria	No. of Students	%age	
Excellent			
	16	59	48
Very Good	11	19	34
Good		51	14
Average		14	4



Interpretation: - it is observed that 82% students feel that their teachers discuss problems of students in class among them 48% feel excellent.

Table:-10 Proper guidance for future prospects given by teacher

Criteria	No. of Students		%age
Excellent			
	×	157	44
Very Good	7	105	30
Good		70	20
Average		21	6



Interpretation: - it is observed that 74% students feel that their teachers provide proper guidance for future prospects among them 44% feel excellent.



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Table :-11 Satisfied with your mentor (Tutor)

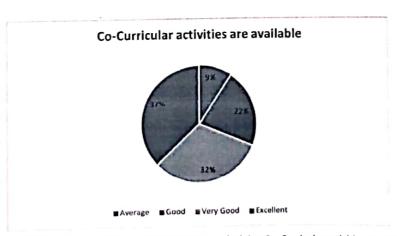
Table :-11 Satisfied with your mentor (Tutor)		
Criteria	No. of Students	%age
Excellent		
	202	57
Very Good	100	28
Good	44	13
Average	7	2



Interpretation: - it is observed that 85% students feel that they are satisfied with their mentor (Tutor) among them 57% feel excellent.

Table :-12 Co-Curricular activities are available

Criteria	No. of Students		%age
Excellent			
		131	3
Very Good		112	3
Good		77	2
Average		33	



Interpretation: - it is observed that 69% students feel that Co- Curricular activities are available in college among them 37% feel excellent,

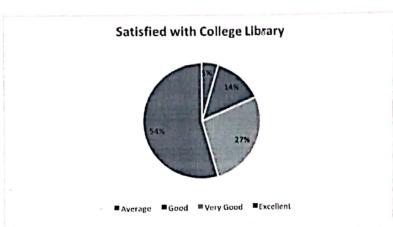


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Table :-13 Satisfied with College Library

	No. of Students		%age
Excellent			
		192	54
Very Good		96	27
Good		49	14
Average		16	5



Interpretation: - it is observed that 81% students feel that they are satisfied with college library among them 54% feel excellent.

Table :-14 Proper canteen facilities are available

Criteria	No. of Students		%age
Excellent		93	26
V Cond		93	27
Very Good Good		100	28
		67	19
Average			



Interpretation: - it is observed that 53% students feel that proper canteen facility is available in college among them 26% feel excellent.



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Table :-15 Girls common room is available

Criteria	No. of Students	%age
Excellent		
	145	41
Very Good	97	27
Good	84	24
Average	27	8

Girls common room is available



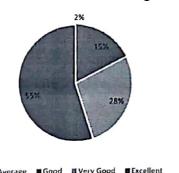
■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 68% students feel that girls common room is available in the college among them 41% feel excellent.

Table :-16 NSS is available in the college

Criteria	No. of Students		%age
Excellent			
		194	55
Very Good		97	28
Good		_54	15
Average		- 8	2

NSS is available in the college



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 83% students feel that NSS is available in the college among them 55% feel excellent.



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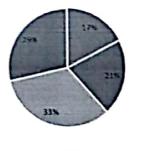
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Table :- 17 Placement cell is active in college

140is 211	able S17 Placement cen is active in conege		
Criteria	No. of Students	%age	
Excellent			
	101	29	
Very Good	117	33	
Good	74	21	
Average	61	17	

#### Placement cell is active in college



■Average ■Good ■Very Good ■Excellent

Interpretation: - it is observed that 62% students feel that placement cell is active in the college among them 29% feel excellent.

Table :-18 Computer Labs are well equipped

Criteria	No. of Students		%age
Excellent			
		140	40
Very Good		102	29
Good	,	79	22
Average		32	9

#### Computer Labs are well equipped



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 69% students feel that computer labs are well equipped in the college among them 40% feel excellent.

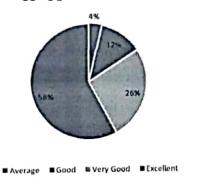


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	No. of Students	01
Criteria	No. of Students	%age
Excellent		
	204	58
Very Good	93	26
Good	43	12
Average	13	4

Anti-ragging guidelines are followed



Interpretation: - It is observed that 84% students feel that anti-ragging guidelines are followed in college among them 58% feel excellent.



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### **GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA**

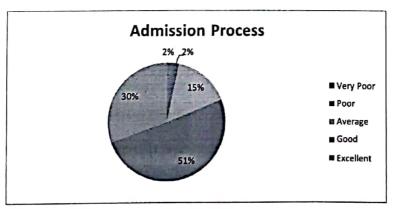
#### ANALYSIS OF PARENT'S FEEDBACK FORM (2020-21) (N=122)

#### SECTION: A

Sr. No.	Contents	Very Poor	Poor	Average	Good	Excellent
1	Admission Process	2	2	19	62	37
2	Facilities including Parking, Water, Hostel etc. in College Campus	1	4	25	63	29
3	Safety of your Ward in College Campus	2	1	20	63	36
4	College's Contribution in Improving the Knowledge and Skill of your Ward	2	2	24	66	28
5	Interaction/Communication with the teaching and non-teaching staff regarding any query	1	1	20	66	34

Table: - 1 Admission Process

Criteria	No. of Parents	%age
Excellent	37	30
Very Good	62	51
Average	19	15
Poor	2	2
Very Poor	2	2



Interpretation: - it is observed that 81% parents feel that they are satisfied with admission process among them 30% feel excellent.

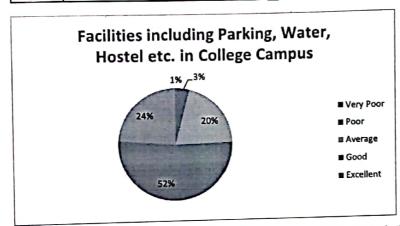


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Table: - 2 Facilities including Parking, Water, Hostel etc. in College Campus

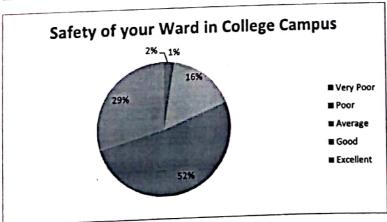
Criteria	No. of Parents	%age	
Excellent			1
Excellent	29	24	
Very Good	63	52	
Average	25	20	
Poor	4	3	
Very Poor	1	_ 1	]



Interpretation: - it is observed that 76% parents feel that they are satisfied with the facilities including Parking, Water, Hostel etc. in college campus among them 24% feel excellent.

Table: • 3 Safety of your Ward in College Campus

Table: - 3 3	arety or your vicion		%age
Criteria	No. of Parents		Mage
Excellent		36	29
Very Good	=	63	52
Average	-	_20	16
Poor		1	1
Very Poor		2	2



Interpretation: - it is observed that 81% parents feel that their wards are safe in college campus among them 29% feel excellent.



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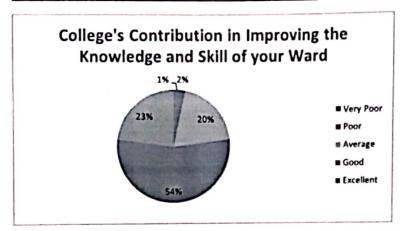
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Table: - 4 College's Contribution in Improving the Knowledge and Skill of your Ward

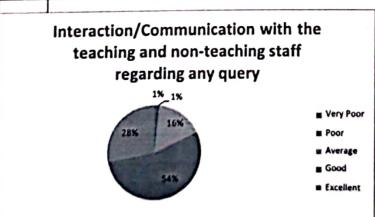
Criteria	No. of Parents	%age
Excellent		
	28	23
Very Good	66	54
Average	24	20
Poor	2	2
Very Poor	2	1



Interpretation: - it is observed that 77% parents feel that college contributes in improving the knowledge and skill of their wards among them 23% feel excellent.

Table: - 5 Interaction/Communication with the teaching and non-teaching staff regarding any query

Criteria	No. of Parents		%age
Excellent			
		34	28
Very Good		66	54
Average	_	20	16
Poor		1	1
Very Poor		1	1



Interpretation: - it is observed that 82% parents feel that there is interaction/communication with the teaching and non-teaching staff regarding any query among them 28% feel excellent.



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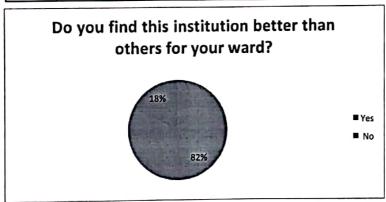
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#### **SECTION: B**

Sr. No.	Contents	Yes	No
1	Do you find this institution better than others for your ward?	100	22
2	Do you feel that college environment is conducive for overall development of your ward?	108	14
3	Is your ward given enough exposure far as career orientation concerned?	105	17
4	Do you receive regular updates from the college through mails, calls / SMS?	105	17

Table: - 1 Do you find this institution better than others for your ward?

Criteria	No. of Parents		%age
Yes	-	100	82
No		22	18



Interpretation: - It is analyzed that 82% Parents are agreed and 18% are not agreed with the above statement.

Table: - 2 Do you feel that college environment is conducive for overall development of your ward?

Criteria	No. of Parents		%age	
Yes		108	89	
No		14	11	
	11%			

Interpretation: - It is analyzed that 89% Parents are agreed and 11% are not agreed with the above statement.



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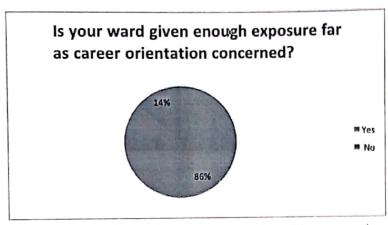
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Table: - 3 Is your ward given enough exposure far as career orientation concerned?

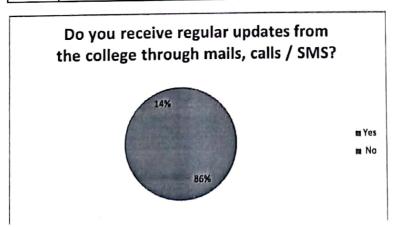
Criteria No. of Parents		%age
Yes	105	86
No	17	14



Interpretation: - It is analyzed that 86% Parents are agreed and 14% are not agreed with the above statement.

Table : - 4 Do you receive regular updates from the college through mails, calls / SMS?

Criteria	No. of Parents		%age
Yes		105	86
No		17	14



Interpretation: - It is analyzed that 86% Parents are agreed and 14% are not agreed with the above statement.



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## GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA

### ANALYSIS OF TEACHER'S FEEDBACK FORM (2020-21) (N=19)

Sr. No.	Contents	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree
1	The course/Syllabus has a good balance between theory and application of students	0	0	2	12	
2	Environment in the college is conducive to effective teaching	0	0	0		
3	Institution provides proper Infrastructure	0	C	0	10	
	There is freedom to adopt techniques/strategies of testing and assessment of students	C	C	0	10	9
:	Internal exam system is transparent and effective	C	C	0	8	11
T.	Library enriched with number of latest reference/text books, Journal as per syllabus	(	) (	) 1	. 8	10
	7 Class rooms and practical Labs are well maintained	(	) (	0	13	6
	B The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification	,	0	) 1	13	5
	9 Teachers are encouraged to organise and participate in seminars/workshops/conferences			0	1:	1 8
1	Teachers are motivated to undertake major and minor research projects from different funding agencies		0	1	3 1	1

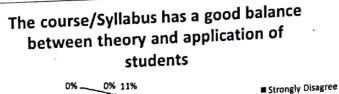


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Table: - 1 The course/Syllabus has a good balance between theory and application of students

Table 1 - 1	The course/Syllabus has a good balance	between theo
Criteria	No. of Teachers	%age
Strongly		26
Agree	- 1	63
Agree		11
Neutral		0
Disagree		1
Strongly		
Disagree		1

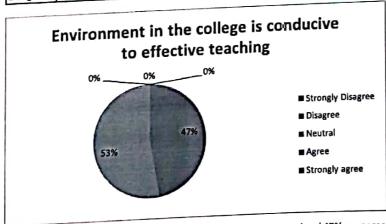




Interpretation: - It is analyzed that 26% teachers are strongly agreed and 63% are agreed with the above statement.

Table : - 2 Environment in the college is conducive to effective teaching

	Environment in the college is conductive	%age
Criteria	No. of Teachers	
Strongly	10	53
Agree	9	47
Agree	= 0	0
Neutral	0	0
Disagree		
Strongly		0
Disagree		L



Interpretation: - It is analyzed that 53% teachers are strongly agreed and 47% are agreed with the above statement.

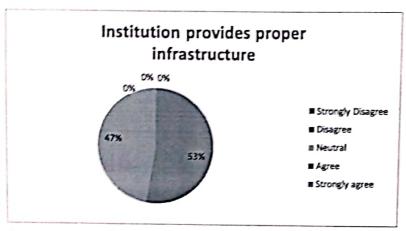


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Table: - 3 Institution provides proper infrastructure

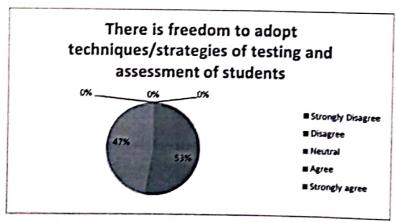
13018 7 - 3	Institution provides proper infrastructure		
Criteria	No. of Teachers		%age
Strongly			
Agree		9	47
Agree		10	53
Neutral		0	0
Disagree		0	0
Strongly Disagree			
Disagree		0	0



Interpretation: - It is analyzed that 47% teachers are strongly agreed and 53% are agreed with the above statement.

Table: - 4 There is freedom to adopt techniques/strategies of testing and assessment of students

Criteria	No. of Teachers		%age
Strongly			
Agree		9	47
Agree		10	53
Neutral		0	0
Disagree		Ō	0
Strongly Disagree			=
Disagree		0	0



Interpretation: - It is analyzed that 47% teachers are strongly agreed and 53% are agreed with above statement.



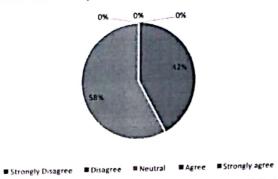
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Table: -5 Internal exam system is transparent and effective

Criteria	No. of Teachers	%age
Strongly	1	1 58
Agree Agree		8 42
Neutral		0 0
Disagree		00
Strongly Disagree		0 0

Internal exam system is transparent and effective

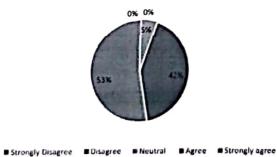


Interpretation: - It is analyzed that 58% teachers are strongly agreed and 42% are agreed with above statement.

Table: - 6 Library enriched with number of latest reference/text books, journal as per syllabus

Criteria	No. of Teachers		%age
Strongly	=		53
Agree		10	33
Agree		8	42
Neutral		1	
Disagree	_	0	0
Strongly		0	,
Disagree			

Library enriched with number of latest reference/text books, journal as per syllabus



Interpretation: - It is analyzed that 53% teachers are strongly agreed and 42% are agreed with above statement.

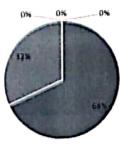


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Criteria	No. of Teachers	%age
strangly Agree	6	32
Agree	13	68
Neutral	0	
Disagree	0	
strengly Disagree	0	(

Class rooms and practical Labs are well maintained



■ Strongly Disagree ■ Disagree ■ Neutral ■ Agree

Interpretation: - It is analyzed that 32% teachers are strongly agreed and 68% are agreed that class rooms and practical labs are well maintained.

Table : - 8 The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification

Criteria	No. of Teachers		%age
Strongly		5	26
Agree		13	69
Agree			5
Neutral		0	0
Disagroe			
Strengly	Ì	0	0
Disagree			

The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification



■ Strongly Disagree ■ Disagree ■ Neutral ■ Agree ■ Strongly agree

Interpretation: - It is analyzed that 26% teachers are strongly agreed and 69% are agreed with the above statement.

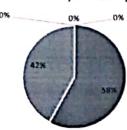


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Table: - 9 Teachers are encouraged to organise and participate in seminars/workshops/conferences

Criteria	No. of Teachers		%age
Strongly			
Agree		8	42
Agree		11	58
Neutral		0	0
Disagree		0	0
Strongly			
Disagree	5.5	0	0

Teachers are encouraged to organise and participate in seminars/workshops/conferences



■ Disagree ■ Neutral

Interpretation: - It is analyzed that 42% teachers are strongly agreed and 58% are agreed with the above statement.

Table :-10 Teachers are motivated to undertake major and minor research projects from different funding agencies

Criteria	No. of Teachers		%age
Strongly			
Agree		4	21
Agree		11	58
Neutral		3	16
Disagree		1	5
Strongly			
Disagree		0	0

Teachers are motivated to undertake major and minor research projects from different funding agencies



■ Strongly Disagree

**■** Disagree

■ Neutral

■ Agree

Strongly agree

Interpretation: - It is analyzed that 21% teachers are strongly agreed and 58% are agreed with the above statement.



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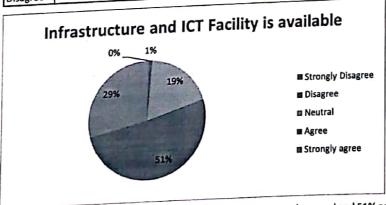
# **GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA**

# ANALYSIS OF ALUMNI'S FEEDBACK FORM (2020-21) (N=90)

			Neutral	Agree	Strongly
	Strongly Disagree	Disagree	Mential	7.6.23	agree
	Disagree		17	46	26
lity is	0	1	17		
		0	4	37	49
to Mark	0	U			
		0	5	40	45
	0	0		44	27
xists in	0	4	15	47	
	To	1.1		41	44
the	0	0	3	,,,	
		- 2	18	36	32
	1	,			
		3	9	56	23
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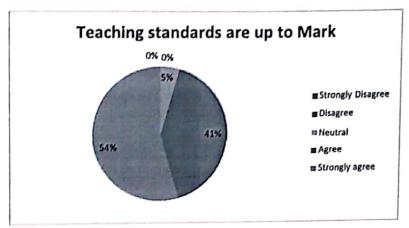
Table: - 1 Infrastructure and ICT Facility is available

Table:-1	ntrastructure and to	96:	age
Criteria	No. of Alumni Members	<del>- ~</del>	-8-
Strongly			29
Agree		26	<del>- 2.5</del>
Agree		16	
		17	19
Neutral		1	1
Disagree		$\top$	
Strongly		0	0
Disagree	=======================================		



Interpretation: - It is analyzed that 29% Alumni Members are strongly agreed and 51% are agreed and only 1% are disagreed with availability of infrastructure and ICT facility.

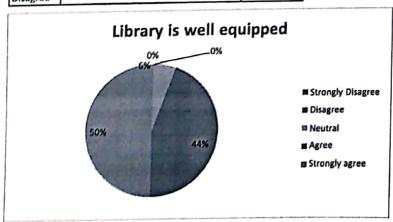
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Interpretation: - It is analyzed that 54% Alumni Members are strongly agreed and 41% are agreed.

Table: - 3 Library is well equipped

Criteria	No. of Alumni Members		%age	_
Strongly Agree		45		50
Agree		40		44
Neutral		5		6
Disagree		0		0
Strongly		0		0



Interpretation: - It is analyzed that 50% Alumni Members are strongly agreed and 44% are agreed.

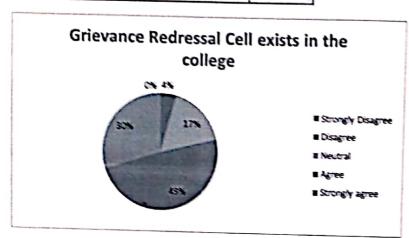


Criterion incharge

Co-ordinator
NAAC
Govt. Bikram College of
Commerce, Patiala.

Table: - 4 Grievance Redressal Cell exists in the college

Criteria	No. of Alumni Members		4264	
Strongly Agree		27		30
Agree		11		49
Neutral		15		17
Disagree		4		4
Strongly Disagree		0		0



Interpretation: - It is analyzed that 30% Alumni Members are strongly agreed and 49% are agreed and only 4% are disagreed with the availability of grievance redressal cell in the college.

Table: - 5 Office staff, Library staff in the college are helpful

Criteria	No. of Alumni Members		%age	-
Strongly			-	_
Agree		**		
Agree	_	41		45
Neutral				<del>-</del> -
Disagree		0		- 3
SCHOUGH				
Disagree		0		0

Office staff, Library staff in the college are helpful



Strongly Disagree | Disagree | Marginal | Ma

Interpretation: - It is analyzed that 49% Alumni Members are strongly agreed and 46% are agreed.



Criterion Incharge

Co-ordinator NAAC Govt. Bikram Cellega 8f Commerce, Patiala:

Table - E Co-Curicular activities are supportive in getting folia.

Criteria	No. of Adamn Mambas		(COS)45
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dian		tr	440
Mutter		113	्या
hogen		3	3
Strong's Disagraph		1	1

Co-Curricular activities are supportive in getting jobs.



Witnessign Draugross Witnessigness Witnessign Witnessign Witnessign Lagran

Interpretation—It is an invacional little hitman Mainteen, an atrengh agreed and 40% are agreed and only 4% are disagreed that so currentee activities are supportive in patting 190s.

Table - I tuitaing Conservant an account in afferently which emitteds

Crimin	No. of Adumn Mannages	160	el <sup>c</sup>
द्धाःस्य विकास		259	<b>35</b> 5
के पर		85	વરા
Neutra		9)	190
Linson Ha		3	3
Stenen		il i	
historia		ઝ	3)

Building/Classrooms are accessible to differently abled students.



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homogenistion - It's analysed that SSA Marine Mainbers are strongly agreed and GSA are agreed and only the are disagreed with availability of appropriate parking facility.



Criterion Incharge

Co-Sidinator NAAC

Principal Grat Silcom College

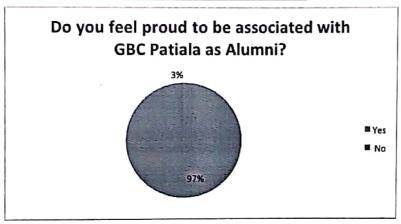
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#### SECTION B: -

Sr. No.	Contents	Yes	No
1	Do you feel proud to be associated with GBC Patiala as Alumni?	87	3
2	Are you satisfied with development activities organised by the college for your overall development?	85	5
3	Are you willing to contribute for the development of the college?	80	10

Table: - 1 Do you feel proud to be associated with GBC Patiala as Alumni?

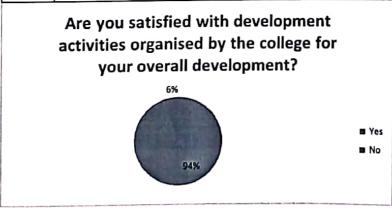
Criteria	No. of Alumni Members		%age
Yes		87	97
No	_	3	3



Interpretation: - It is analyzed that 97% Alumni Members are agreed and 3% are not agreed with the above statement.

Table : - 2 Are you satisfied with development activities organised by the college for your overall development?

No. of Alumni Members		%age
	85	94
	5	6
		85 5



Interpretation: - It is analyzed that 94% Alumni Members are agreed and 6% are not agreed with the above statement.

IQAC Punjan Timeros P

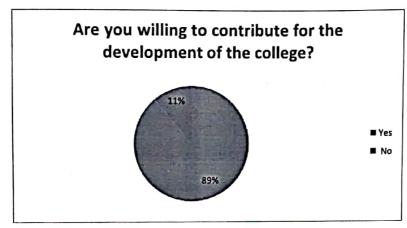
Criterion Incharge

Co-ordinator
NAAC
Govt Bikram Colle

Govt. Bikram College of Commerce, Patiala.

Table: - 3 Are you willing to contribute for the development of the college?

Criteria	No. of Alumni Members		%age
Yes	=	80	89
No		10	11



Interpretation: - It is analyzed that 89% Alumni Members are agreed and 11% are not agreed with the above statement.



ر کردند. Criterion Incharge Co-ordinator
NAAC
Govt. Bikram College of
Commerce, Patiala.

Principal
Cout Bikram Coll

Govt. Bikram College of Commerce, Patiala.