## **GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA** ANALYSIS OF STUDENT'S FEEDBACK FORM (2021-22) (N=401)

Sr. No.	Contents	Average	Good	Very Good	Excellent
:	Teacher's regularity in conducting classes	22	33	149	19
2	Maintenance of discipline in class by the teacher	15	37	138	21
3	Teacher's knowledge of subject matter	2	37	115	24
4	Teacher's ability to explain the subject matter	14	37	140	210
5	Teacher's ability to create interest in subject matter	15	74	149	163
6	Completion of syllabus in proper time by teacher	37	78	133	153
7	Availability of teacher after the class	32	. 92	109	168
	Teacher's unbiased opinion in evaluation	32	80	125	164
9	Teacher discusses student's problems in the class	19	61	126	195
	Proper guidance for future prospects given by teacher	26	77	106	192
11	Satisfied with your mentor (Tutor)	9	55	107	230
12	Co-Curricular activities are available	52	74	118	157
13	Satisfied with College Library	18	66	109	208
	Proper canteen facilities are available	81	99	98	123
15	Girls common room is available	31	950	111	164
16	NSS is available in the college	8	72	108	213
17	Placement cell is active in college	66	89	122	124
18	Computer Labs are well equipped	26	72	128	175
19	Anti-ragging guidelines are followed	16	45	90	250



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Principal
Govt. Bikram College
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 Table : - 1 Teacher's regularity in conducting classes

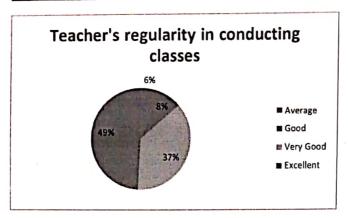
 Criteria
 No. of Students
 %age

 Excellent
 197
 49

 Very Good
 149
 37

 Good
 33
 8

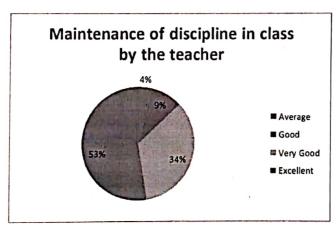
 Average
 22
 6



Interpretation: - it is observed that 86% students feel their teachers are regular in conducting class among them 49% feel excellent.

Table: - 2 Maintenance of discipline in class by the teacher

Tubic: 2	rubic : - 2 Maintenance of discipline in class by the teacher		
Criteria	No. of Students	%age	
Excellent			
	211	53	
Very Good	138	34	
Good	37	9	
Average	15	4	



Interpretation: - it is observed that 87% students feel their teachers maintain discipline in class among them 53% feel excellent.



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 Table : - 3 Teacher's knowledge of subject matter

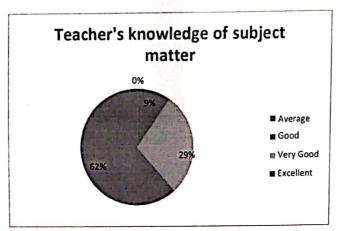
 Criteria
 No. of Students
 %age

 Excellent
 247
 62

 Very Good
 115
 29

 Good
 37
 9

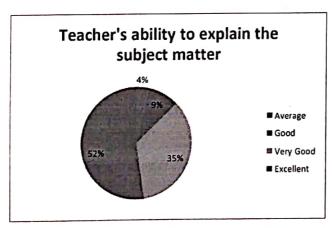
 Average
 2
 0



Interpretation: - it is observed that 91% students feel that their teacher have knowledge regarding subject matter among them 62% feel excellent.

Table: - 4 Teacher's ability to explain the subject matter

Criteria	No. of Students		%age
Excellent			,
		210	52
Very Good		140	35
Good		37	9
Average		14	4



Interpretation: - it is observed that 87% students feel that their teachers have ability to explain the subject matter among them 52% feel excellent.



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Commerce, Patiala.

Table: - 5 Teacher's ability to create interest in subject matter

Table : - 5 Criteria	No. of Students	%age
-		
Excellent	163	41
V Cood	149	37
Very Good Good	~ 74	18
	15	4
Average		

Teacher's ability to create interest in subject matter



■ Average ■ Good .■ Very Good ■ Excellent

Interpretation: - it is observed that 78% students feel that their teachers have ability to create interest in subject matter among them 41% feel excellent.

Table: - 6 Completion of syllabus in proper time by teacher

Tubic :	,		
Criteria	No. of Students		%age
Excellent		<u> </u>	
LAGOC.		153	38
Very Good		133	33
Good		78	20
Average		37	9
MACIABE			

## Completion of syllabus in proper time by teacher



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 71% students feel that their teachers complete the syllabus in proper time among them 38% feel excellent.

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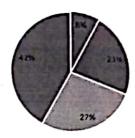
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Table: - 7 Availability of teacher after the class

	No. of Students		%age	_
Excellent	<del>-</del> -			_
		168		42
Very Good		109		27
Good		92		23
Average		32		8

Availability of teacher after the class



MAverage MGood MVery Good MExcellent

Interpretation: - it is observed that 69% students feel that their teachers are available after the class among them 42% feel excellent.

Table: - 8 Teacher's unbiased opinion in evaluation

Criteria	No. of Students		%age
Excellent			
		164	41
Very Good		125	31
Good		08	20
Average		32	8

Teacher's unbiased opinion in evaluation



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 72% students feel that their teachers have unbias opinion in evaluation among them 41% feel excellent.



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Table: - 9 Teacher discusses student's problems in the

Criteria	No. of Students	n the class
Excellent	- Tradelitis	%age
Very Good	19	5 49
Good		5 31
Average	6	1 15
	1	9 5

Teacher discusses student's problems in the

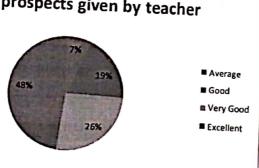


Interpretation: - it is observed that 80% students feel that their teachers discuss problems of students in

Table:-10 Proper guidance for future prospects given by t

Criteria	No. of Students	given by teach
Excellent		%age
Very Good	192	48
Good	106	26
Average		19
	26	7

Proper guidance for future prospects given by teacher



Interpretation: - it is observed that 74% students feel that their teachers provide proper guidance for future



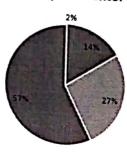
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Principal

Table :-11 Satisfied with your mentor (Tutor)

Criteria	No. of Students	
Excellent		%age
Very Good	230	57
Good	107	27
Average		14
- 0-	9	2

Satisfied with your mentor (Tutor)



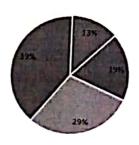
■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 84% students feel that they are satisfied with their mentor (Tutor)among them 57% feel excellent.

Table :-12 Co-Curricular activities are available

Criteria	No. of Students	
Excellent	ino. of Students	%age
Very Good	157	39
Good	=118	29
Average	74	19
. weinge	52	13

Co-Curricular activities are available



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 68% students feel that Co-Curricular activities are available in college among them 39% feel excellent.



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Table :-13 Satisfied with College Library

Criteria	No. of Students	la.
Excellent		%age
Very Good	208	5
Good	109	2
Average	66	_ 16
	18	

Satisfied with College Library

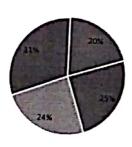


Interpretation: - it is observed that 79% students feel that they are satisfied with college library among them 52% feel excellent.

Table :-14 Proper canteen facilities are available

Criteria	No. of Students	availabi	
Excellent	or or ordinerits		%age
LACCHETIC			
Very Good		123	3:
Good		98	24
Average		<b>9</b> 9	25
Average		81	20

Proper canteen facilities are available



■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 55% students feel that proper canteen facility is available in college among them 31% feel excellent.



Criterion Incharge

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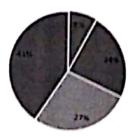
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Table :-15 Girls common room la available

	No. of Students	
Excellent		Xage
Very Good	164	41
Good	111	27
Average	95	24
	31	

Girls common room is available



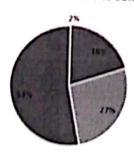
N Average ■ Good ■ Very Good ■ [scellent

interpretation: - it is observed that 68% students feel that girls common room is available in the college among them 41% feel excellent.

Table :-16 NSS is available in the college

Criteria	No. of Students	Mage
Excellent		- Naga
		53
Very Good	108	27
Good	77	18
Average		100

NSS is available in the college



■ Average ■ Good ® Very Good ■ Excellent

Interpretation: - it is observed that 80% students feel that NSS is available in the college among them 53% feel excellent.

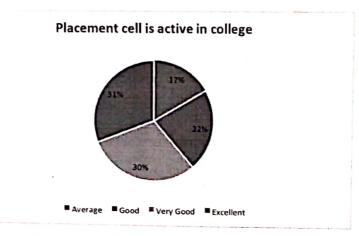


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Co-ordinator NAAC Govt. Bikram College of Commerce, Patiala. baces

Table:-17 Placement cell is active in college

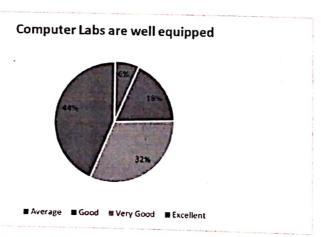
I a Die :-T\	able :-17 Placement cell is active in college			
Criteria	No. of Students	%age		
Excellent				
	124	31		
Very Good	122	30		
Good	89	22		
Average	66	17		



Interpretation: - it is observed that 61% students feel that placement cell is active in the college among them 31% feel excellent.

Table :-18 Computer Labs are well equipped

Criteria	No. of Students		%age	_
Excellent	_			_
		<b>17</b> 5		44
Very Good		128		32
Good		72		18
Average		26		6



Interpretation: - it is observed that 76% students feel that computer labs are well equipped in the college among them 44% feel excellent.



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	able 1-13 Anti-ragging guidelines are followed		
Criteria	No. of Students	%age	
Excellent			
	250	62	
Very Good	90	23	
Good	45	11	
Average	16	4	





■ Average ■ Good ■ Very Good ■ Excellent

Interpretation: - it is observed that 85% students feel that anti-ragging guidelines are followed in college among them 62% feel excellent.



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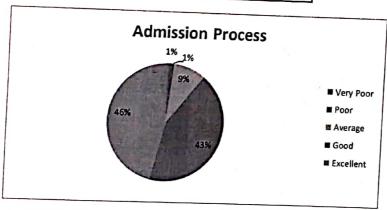
# GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA ANALYSIS OF PARENT'S FEEDBACK FORM (2021-22) (N=190)

### **SECTION: A**

Sr. No.	Contents	1				
		Very Poor	Poor	Average	Good	Excellent
1	Admission Process	-				
		2	1	17	82	88
2	Facilities including Parking, Water, Hostel etc. in College Campus	2	6	28	83	71
_	ounipus					,
3	Safety of your Ward in College	3				
	Campus	2	1	18	73	96
4	College's Contribution in Improving	-				
1	the Knowledge and Skill of your Ward	6	2	25	83	74
5	Interaction/Communication with the			_		
Įt	teaching and non-teaching staff	2	3	17	93	75
	regarding any query		Î	1		

Table: - 1 Admission Process

Criteria	No. of Parents		
Excellent	arents		%age
Very Good	l_	88	46
Average		82	43
Poor	=-	17	9
Very Poor	-	1	1
		2	1



Interpretation: - it is observed that 89% parents feel that they are satisfied with admission process among them 46% feel excellent.

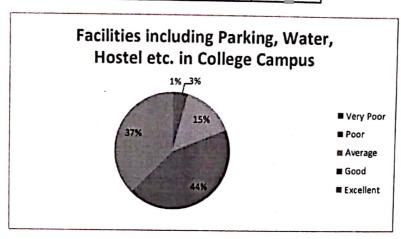


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Table: - 2 Facilities including Parking, Water, Hostel etc, in College Campus

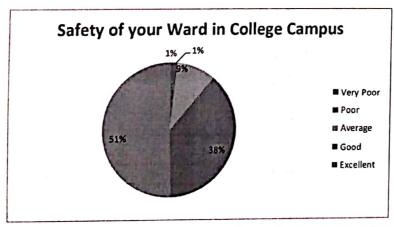
Criteria	No. of Parents	%age	Lan I
Excellent		74484	
	71	37	
Very Good	83	44	
Average	28	15	
Poor	6	3	
Very Poor	2	1	



Interpretation: - it is observed that 81% parents feel that they are satisfied with the facilities including Parking, Water, Hostel etc. in college campus among them 37% feel excellent.

Table: - 3 Safety of your Ward In College Campus

Criteria	No. of Parents		%age
Excellent			
		96	51
Very Good		73	38
Average		18	9
Poor		1	1
Very Poor		2	1



Interpretation: - it is observed that 89% parents feel that their wards are safe in college campus among them 51% feel excellent.



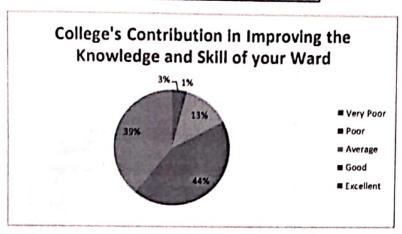
Criterion Incharge

Co-ordinator
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Table: - 4 College's Contribution in Improving the Knowledge and Skill of your Ward

Criteria	No. of Parents	Wage
Excellent		
	74	39
Very Good	83	44
Average	25	13
Poor	2	1
Very Poor	6	3



Interpretation: - It is observed that 83% parents feel that college contributes in improving the knowledge and skill of their wards among them 39% feel excellent.

Table: - 5 Interaction/Communication with the teaching and non-teaching staff regarding any query

Criteria	No. of Parents		%age
Excellent			
		75	39
Very Good		93	49
Average		17	9
Poor		3	2
Very Poor		2	1

Interaction/Communication with the teaching and non-teaching staff regarding any query

1% 2% 

1 Very P



Interpretation: - it is observed that 88% parents feel that there is interaction/communication with the teaching and non-teaching staff regarding any query among them 39% feel excellent.



Criterion Incharge

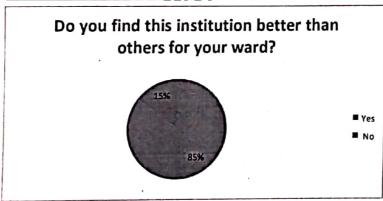
Co-ordinator NAAC Govt. Bikram College or Commerce, Patlala, Jeren

#### **SECTION: B**

Sr. No.	Contents	Yes	No
1	Do you find this institution better than others for your ward?	162	28
2	Do you feel that college environment is conducive for overall development of your ward?	171	19
3	Is your ward given enough exposure far as career orientation concerned?	169	21
4	Do you receive regular updates from the college through mails, calls / SMS?	163	27

Table: - 1 Do you find this institution better than others for your ward?

Criteria	No. of Parents	%age
Yes	162	85
No	28	15



Interpretation: - It is analyzed that 85% Parents are agreed and 15% are not agreed with the above statement.

Table: 2 Do you feel that college environment is conducive for overall development of your ward?

Criteria	No. of Parents	%age	
Yes	171	90	
No	19	10	
	Do you feel that college e conducive for overall dev your ward?		
	90%		Yes

Interpretation: - It is analyzed that 90% Parents are agreed and 10% are not agreed with the above statement.



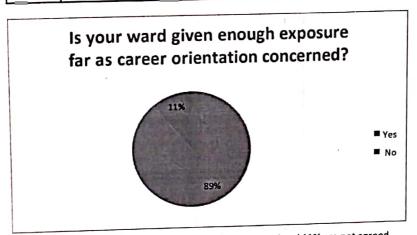
Criterion Incharge

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NAAC
Govt. Bikram College of
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Table: - 3 Is your ward given enough exposure far as career orientation concerned?

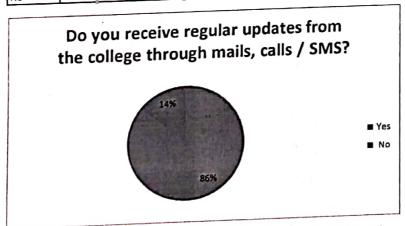
Criteria	No. of Parents		%age
Yes		169	89
No	•	21	11



Interpretation: - It is analyzed that 89% Parents are agreed and 11% are not agreed with the above statement.

Table: - 4 Do you receive regular updates from the college through mails, calls / SMS?

Cultoria	No. of Parents	_	%age
Criteria	140:0114:01	163	86
Yes		27	14
No			_



Interpretation: - It is analyzed that 86% Parents are agreed and 14% are not agreed with the above statement.



Criterion Incharge

Co-ordinator NAAC Govt. Bikram College of

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## **GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA**

## ANALYSIS OF TEACHER'S FEEDBACK FORM (2021-22) (N=26)

Sr. No.	Contents	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree
1	The course/Syllabus has a good balance between theory and application of students	0	2	0	20	4
2	Environment in the college is conducive to effective teaching	0	0	2	13	
3	Institution provides proper infrastructure	1	0	2	12	11
4	There is freedom to adopt techniques/strategies of testing and assessment of students	0	0	2	16	8
5	Internal exam system is transparent and effective	0	0	2	11	13
6	Library enriched with number of latest reference/text books, journal as per syllabus	0	2	1	15	8
7	Class rooms and practical Labs are well maintained	0	0	4	15	7
8	The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification	0	0	3	14	9
9	Teachers are encouraged to organise and participate in seminars/workshops/conferences	0	0	3	13	10
10	Teachers are motivated to undertake major and minor research projects from different funding agencies	0	0	5	14	7

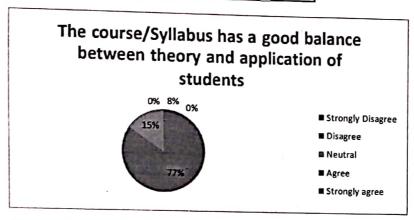


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Criteria	No. of Teachers					
	No. of Teachers	%age	,			
Strongly						
Agree	e e	ا	45			
Agree			15			

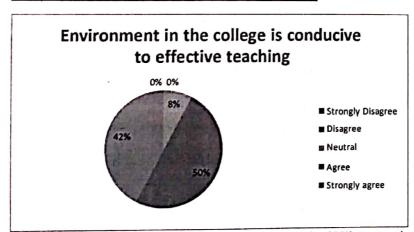
VRIES		
Agree		15
Neutral	20	77
	0	. 0
Disagree	2	R
Strongly		
Disagree	0	۱ ۱



Interpretation: - It is analyzed that 15% teachers are strongly agreed and 77% are agreed with the above statement.

Table: - 2 Environment in the college is conducive to effective teaching

Criteria	No. of Teachers		%age
Strongly			
Agree		11	42
Agree		13	50
Neutral		2	- 8
Disagree		0	0
Strongly	at 1 i		, 1
Disagree		0	0



Interpretation: - It is analyzed that 42% teachers are strongly agreed and 50% are agreed with the above statement.



Criterion Incharge

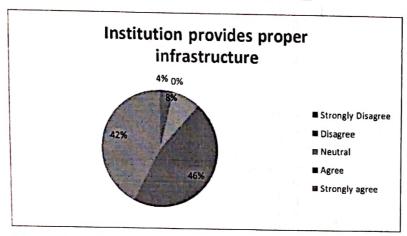
Co-ordinator NAAC

Govt. Bikram College of Commerce, Patiala.

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Table: - 3 Institution provides proper infrastructure

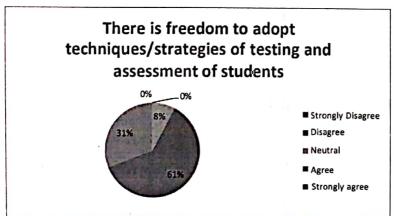
Criteria	No. of Teachers		%age
Strongly			
Agree		11	42
Agree		12	46
Neutral		2	
Disagree		0	- 0
Strongly			
Disagree		1	۱ ,



Interpretation: - It is analyzed that 42% teachers are strongly agreed and 46% are agreed and only 4% are disagreed that institution provides proper infrastructure.

Table: - 4 There is freedom to adopt techniques/strategies of testing and assessment of students

Criteria	No. of Teachers		%age
Strongly			
Agree		8	31
Agree		16	61
Neutral		2	8
Disagree		0	0
Strongly			
Disagree		0	. 0



Interpretation: - It is analyzed that 31% teachers are strongly agreed and 61% are agreed with above statement.

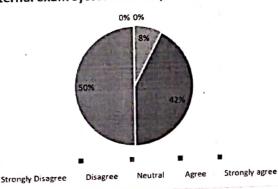


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Table : - 5 Criteria	No. of Teachers	%age
Strongly	13	50
Agree Agree		42
Neutral	2	8
Disagree Strongly		
Disagree	0	0

Internal exam system is transparent and effective



Interpretation: - It is analyzed that 50% teachers are strongly agreed and 42% are agreed that internal exam system is transparent and effective.

Table: - 6 Library enriched with number of latest reference/text books, journal as per syllabus

Table:-6	ibrary enriched with hame		%age
Criteria	No. of Teachers		/eage
Strongly		8	31
Agree			
Agree			4
Neutral		- <del></del>	
Disagree			
Strongly		0	, c
Disagree			

Library enriched with number of latest reference/text books, journal as per syllabus



■ Strongly Disagree ■ Disagree ■ Neutral ■ Agree ■ Strongly agree

Interpretation: - It is analyzed that 31% teachers are strongly agreed and 58% are agreed and only7% are disagreed with the above statement.



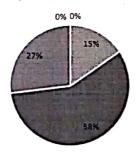
Co-ordinator NAAC Govt

Govt. Bikram College of Commerce, Patiala.

Table: -7 Class rooms and practical Labs are well maintained

Criteria	No. of Teachers	%	age
Strongly		Т	
Agree		7	27
Agree	1	.5	58
Neutral		4	15
Disagree		0	0
Strongly		Т	
Disagree	1	0	0

Class rooms and practical Labs are well maintained



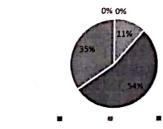
■ Strongly Disagree ■ Disagree ■ Neutral

Interpretation: - It is analyzed that 27% teachers are strongly agreed and 58% are agreed that class rooms and practical labs are well maintained.

Table: -8 The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification

Criteria	No. of Teachers		%age
Strongly Agree		9	35
Agree		14	
Neutral		3	_11
Disagree		0	0
Strongly Disagree		0	0

The college provides adequate opportunities and support to faculty members for upgrading their skills and qualification



Strongly Disagree

Strongly agree

Interpretation: - It is analyzed that 35% teachers are strongly agreed and 54% are agreed with the above statement.

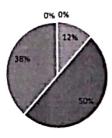


Co-ordinator NAAC Govt. Bikram College of Commerce, Patiala.

Table: - 9 Teachers are encouraged n seminars/workshops/conferences

Criteria	No. of Teachers	%age
Strongly	_	/eage
Agree	1	0 38
Agree	1	3 50
Neutral		3 12
Disagree	_	0 0
Strongly		1
Disagree		ه ه

Teachers are encouraged to organise and participate in seminars/workshops/conferences



Disagree

■ Neutral

Interpretation: - It is analyzed that 38% teachers are strongly agreed and 50% are agreed with the above statement.

d minor research projects from different funding agencies

Criteria	No. of Teachers		%age
Strongly			
Agree		7	27
Agree		14	54
Neutral		5	19
Disagree		0	0
Strongly			
Disagree		0	0

Teachers are motivated to undertake major and minor research projects from different funding agencies ■ Disagree

■ Strongly Disagree M Neutral ■ Agree ■ Strongly agree

Interpretation: - It is analyzed that 27% teachers are strongly agreed and 54% are agreed with the above statement.



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## **GOVT. BIKRAM COLLEGE OF COMMERCE, PATIALA**

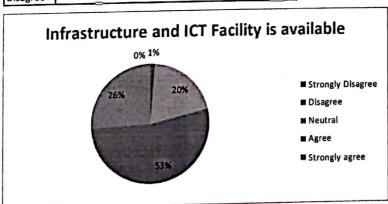
## **ANALYSIS OF ALUMNI'S FEEDBACK FORM (2021-22) (N=85)**

#### **SECTION A:**

Sr. No.	Contents	Strongly Disagree	Disagree	Neutral	Agree	Strongly agree
1	Infrastructure and ICT Facility is available	0	1	17	45	22
2	Teaching standards are up to Mark	0	0	4	36	45
3	Library is well equipped	0	0	4	39	42
4	Grievance Redressal Cell exists in the college	0	4	14	43	24
5	Office staff, Library staff in the college are helpful	0	0	4	40	41
6	Co-Curricular activities are supportive in getting jobs	1	3	17	35	29
7	Building/Classrooms are accessible to differently abled students	0	2	8	54	21

Table: - 1 Infrastructure and ICT Facility is available

Criteria	No. of Alummi Members		%age
Strongly			
Agree		22	_ 26
Agree		45	53
Neutral	_	17	20
Disagree		1	1
Strongly		_	
Disagree	<u> </u>	0	



Interpretation: - It is analyzed that 26% Alumni Members are strongly agreed and 53% are agreed and only 1% are disagreed with availability of infrastructure and ICT facility.



Criterion Incharge

Co-ordinator
NAAC
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 Table: - 2 Teaching standards are up to Mark

 Criteria
 No. of Alumni Members
 %age

 Strongly
 45
 53

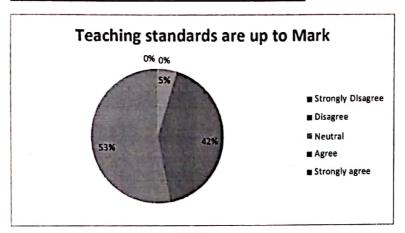
 Agree
 36
 42

 Neutral
 4
 5

 Disagree
 0
 0

 Strongly
 0
 0

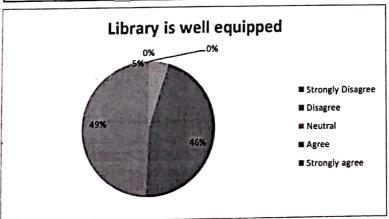
 Disagree
 0
 0



Interpretation: - It is analyzed that 53% Alumni Members are strongly agreed and 42% are agreed.

Table: - 3 Library Is well equipped

Criteria	Criteria No. of Alumni Members		%age	
Strongly			70.	
Agree	-	42	49	
Agree		39	46	
Neutral		4	5	
Disagree		0	0	
Strongly				
Disagree		0	0	



Interpretation: - It is analyzed that 49% Alumni Members are strongly agreed and 46% are agreed.



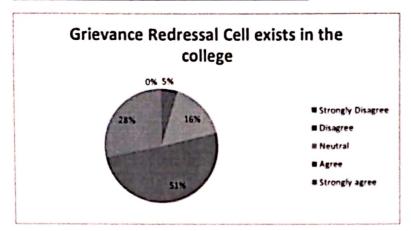
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Table: - 4 Grievance Redressal Cell exists in the college No. of Alumni Members Strongly Agree Agree 43 51 14 16 Neutral Disagree Strongly

Disagree

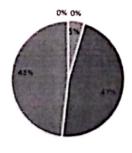


Interpretation: - It is analyzed that 28% Alumni Members are strongly agreed and 51% are agreed and only 5% are disagreed with the availability of grievance redressal cell in the college.

Table: - 5 Office staff, Library staff in the college are helpful

Criteria	No. of Alumni Members		Xage	=
Strongly Agree		41		48
Agree		40		47
Neutral		4		5
Disagree		0		0
Strongly Disagree		0		0

Office staff, Library staff in the college are helpful



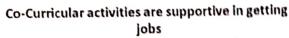
■ Strongly Disagree ■ Disagree ■ Neutral ■ Agree ■ Strongly agree

Interpretation: « It is analyzed that 48% Alumni Members are strongly agreed and 47% are agreed.



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Table: - 6 Co-Curricular activities are supportive in getting lobs No. of Alumni Members Mage Criteria Strongly Agree 35 Agree Neutral Disagree Strongly Disagree





■ Strongly Disagree ■ Disagree ■ Neutral

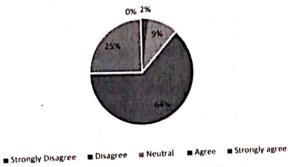
■ Agree ■ Strongly agree

Interpretation: - It is analyzed that 34% Alumni Members are strongly agreed and 41% are agreed and only 5% are disagreed that Co-Curricular activities are supportive in getting Jobs.

Table : - 7 Building/Classrooms are accessible to differently abled students

	No. of Alumni Members	196	age
Criteria	No. of Alumni Members	+	
Strongly Agree	2	1	25
	5	4	64
Agree		8	9
Neutral		2	2
Disagree		+	
Strongly Disagree		0	C

## Building/Classrooms are accessible to differently abled students



Interpretation: - It is analyzed that 25% Alumni Members are strongly agreed and 64% are agreed and only 2% are disagreed with availability of appropriate parking facility.



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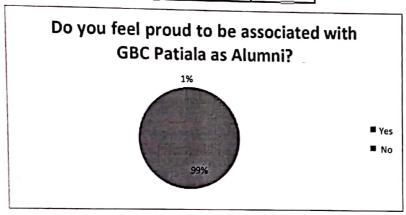
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#### **SECTION B: -**

Sr. No.	Contents	Yes	No
1	Do you feel proud to be associated with GBC Patiala as Alumni?	84	1
2	Are you satisfied with development activities organised by the college for your overall development?	80	5
3	Are you willing to contribute for the development of the college?	76	9

Table: - 1 Do you feel proud to be associated with GBC Patiala as Alumni?

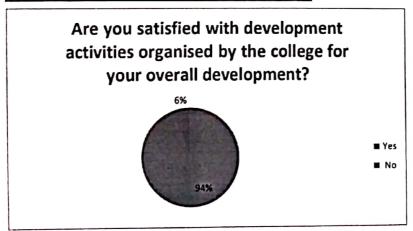
	No. of Alumni Members	%age	
Yes	. –	84	99
No		1	1



Interpretation: - It is analyzed that 99% Alumni Members are agreed and 1% are not agreed with the above statement.

Table: - 2 Are you satisfied with development activities organised by the college for your overall development?

Criteria	No. of Alumni Members	%age
Yes	80	94
No	5	6



Interpretation: - It is analyzed that 94% Alumni Members are agreed and 6% are not agreed with the above statement.



Criterion Incharge

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NAAC
Govt. Bikram College of
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le: - 3 Are you willing to contribute for the development of the college

	No. of Alumni Members		%age
	No. of Alumini	76	8
Yes		9	1
No			

Are you willing to contribute for the development of the college? ■ No

Interpretation: - It is analyzed that 89% Alumni Members are agreed and 11% are not agreed with the above statement.



Co-Tordinator
NAAC
Govt. Bikram College of Commerce, Patiala.

Principal
Govt. Bikram College of Commerce, Patiala.